

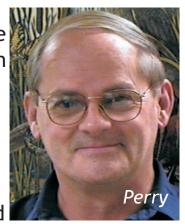
2005 Agency Award Winners Commitment to Excellent Service

The Commitment to Excellent Service Award recognizes employees or teams who demonstrate exceptional and consistently, high quality job commitment, and through their initiative and actions, provide exemplary service to their clients whether internal and/or external.

Individual Winner Perry Brake

Laboratory Accreditation Unit, EAP

* Perry managers the accreditation of environmental laboratories for water quality analyses and



determinations. Perry was nominated for this award because of his ability to see the big picture, identify options for achieving goals, and enlist the cooperation of others.

- *Perry works effectively with such diverse groups as the regulated community, Ecology programs, other government agencies, national and regional organizations, and the general public. He has been instrumental in building the lab accreditation program, from initial rule-making to successful operation.
- *The nominee says "He has an uncommon grasp of the technical aspects of his field and a professional ethic that is worthy of the public trust. Perry's approach has earned him the trust and respect of clients, Ecology staff, and those of us that have had the opportunity to work with him."

TEAM WINNERS

Jason Greer, HQ-SEA; Randi Redick, HQ-SEA; Max Willis, HQ-SEA; Elaine Worthen, HQ-SEA

One Stop Service Center, Office of Regulatory Assistance

*Jason, Randi, Max and Elaine are on the front-line at the One-Stop Regulatory Service Center located in Ecology headquarter's main lobby. They assist the public, developers, and other agencies on federal, state, and local regulatory requirements and permitting.

- * Jason, Randi, Max and Elaine have incredible patience and ability when it comes to helping people. They answer questions ranging from movie companies wanting to film stunts in Washington waters, to questions on the regulatory requirements for biodiesel facilities, asbestos abatement businesses, or gold prospecting. In each case, the Center staff thoroughly researches the question to provide answers.
- *The Center staff have also expanded and improved regulatory and permitting information available on the Internet. The nominator says "They are hard working, dedicated employees whose efforts should be recognized."



Elaine